

**IN THE CLAIMS**

1. **(Currently Amended)** A method for reporting a value of a key performance indicator comprising:

receiving information identifying a selected key performance indicator to monitor;

identifying at least one business event associated with the selected key performance indicator;

receiving a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;

in response to receiving the business event message, electronically determining, using a processor, the value of the key performance indicator based on the business data; and

displaying the determined value of the key performance indicator via a contextual visualization ~~interface~~, interface; and

wherein the business event message further includes a successor event and an expected time period indicating when the successor event is expected to occur, and further comprising:

determining that the expected time period has been reached;

determining whether the successor event has occurred; and

based at least in part on determining that the expected time period has been reached and that the successor event has not occurred, displaying a message for the successor event.

2. **(Previously presented)** A method according to claim 1, wherein the business event message describes a reference event.

3. **(Previously presented)** A method according to claim 1, wherein the business event message describes a change event.

4. **(Previously presented)** A method according to claim 1, wherein the business event message describes a threshold event.

5. **(Previously presented)** A method according to claim 1, wherein the business event message describes a task completion event.

6. **(Previously presented)** A method according to claim 1, wherein the business event message describes a task failure event.

7. **(Previously presented)** A method according to claim 1, wherein the key performance indicator is a prediction, and the step of determining includes applying predictive logic to the business data.

8. **(Canceled)**

9. **(Currently Amended)** A system for reporting a value of a key performance indicator, comprising:

a processor ~~operable~~ **configured** to execute a workflow manager operable to:

receive a selection of a key performance indicator;

identify a business event affecting the value of the key performance indicator;

receive a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;

in response to receiving the business event message, determine the value of the key performance indicator based on the business data; and

output the determined value of the key performance indicator; and

a contextual visualization in connection with the workflow manager operable to display the value of the key performance ~~indicator.~~ **indicator; and**

**wherein the business event message further includes a successor event and an expected time period indicating when the successor event is expected to occur, and wherein the processor is further configured to:**

**determine that the expected time period has been reached;**

**determine whether the successor event has occurred; and**

**based at least in part on determining that the expected time period has been reached and that the successor event has not occurred, display a message for the successor event.**

10. **(Currently Amended)** An apparatus for reporting a value of a key performance indicator, comprising:

a processor; and

a memory connected to said processor storing a program to control operation of said processor;

the processor ~~cooperative with the program in memory~~ configured to:

receive a selection of a key performance indicator;

identify a business event affecting the value of the key performance indicator;

receive a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;

in response to receiving the business event message, determine the value of the key performance indicator based on the business data; ~~and~~

display the determined value of the key performance ~~indicator.~~ indicator;

and

wherein the business event message further includes a successor event and an expected time period indicating when the successor event is expected to occur, and wherein the processor is further configured to:

determine that the expected time period has been reached;

determine whether the successor event has occurred; and

based at least in part on determining that the expected time period has been reached and that the successor event has not occurred, display a message for the successor event.

11. **(Canceled)**

12. **(Previously presented)** The method of Claim 1, further comprising:  
determining whether to request additional information about the business event based  
at least in part on the business data included in the business event message;  
requesting the additional information from an information provider; and  
wherein electronically determining the value of the key performance indicator  
comprises electronically determining the value based at least in part on the business data and  
the additional information.

13. **(Canceled)**